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	Change description:	Change is valid for:	Technical information
	Change of contents in the packaging of the AG NEOVO RX_2202	Model PRO, Model ONE Change is valid from: 15/09/2026	No.: 10_26 Revision:

Change of contents in the packaging of the AG NEOVO RX_2202 FULL HD 22 "

Dear Customer, we would like to inform you about a technical change regarding the black monitor **AG NEOVO RX_2202 FULL HD 22" (ME376000.065)**, intended for the **MODEL PRO** and **MODEL ONE** dental units.

Due to the discontinuation of production and sales by the supplier, this monitor will be supplied **without the HDL-02 handle** starting from the next delivery.

The supplier currently does not offer a suitable alternative for this handle, which is why it has been permanently removed from the contents of this set.



Questions and answers:

Question: Will this change affect the functionality or the mounting of the monitor?

Answer: No, the absence of the handle has no impact on the functionality of the monitor or its standard mounting to the arm of the dental unit.

Question: Is it possible to order the HDL-02 handle separately as a spare part?

Answer: Unfortunately, this is not possible, as its production has been completely discontinued by the supplier and there is currently no adequate replacement available.

If you have any further questions regarding this technical information or any other inquiries, please contact us via our official ticket portal at ticket.diplomat-service.com.

Thank you,

Your Diplomat Dental Solutions team.