


Diplomat Dental s.r.o., Vrbovská cesta 17, 921 01 Piešťany, Slovak Republic			
 <b>DIPLOMAT DENTAL SOLUTIONS</b>	<b>Change description:</b> <b>Assistant double button</b> <b>trace issue</b>	<b>Change is valid for:</b> Model One / Model Pro	<b>Technical information</b> <b>No.: 020</b>
		<b>Change is valid from:</b> <b>06/2023</b>	<b>Revision:</b>

## Assistant double button possible trace issue

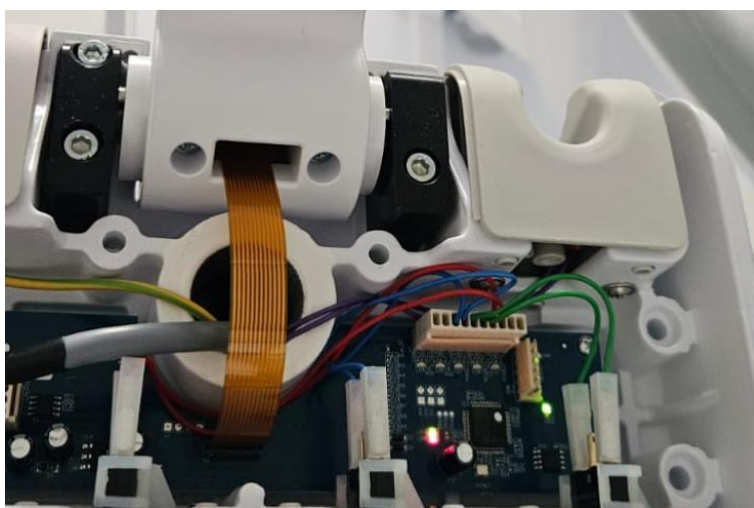
Dear valued customer, we would like to inform you of a possible issue with your dental unit's assistant double button keyboard.

We have identified that the previous version of the assistant double button keyboard for our Model One and Model Pro was susceptible to corrosion on the trace contacts which connect it to the assistant table module. As a result, the double button keyboard ceased to function and needed replacement.

We have changed the trace material from Silver to Copper which is more resistant to corrosion as well as changed the original item number **ME321822.200 (pic no. 1)** to item number **ME321822.201 (pic no.2)**.



**No. 1**



**No. 2**

Units produced before **06/2023** can be affected, if you are not sure your unit can be affected or already is, please create a ticket at [ticket.diplomat-service.com](https://ticket.diplomat-service.com) with the serial number as well as pictures for a replacement.